

SUBSCRIPTION SAR/MEDEVAC SERVICES TERMS AND CONDITIONS

By submitting the subscription form you have read and understand the terms and conditions of the Alaska Guardian Angels LLC Subscription SAR/Medevac Services Program (referred to as “AGA”):

1. Subscription applies to the Primary subscriber, subscriber’s spouse or domestic partner, any children to whom the subscriber provides 50% or more of their support (the household).
2. The annual subscription cost of services is \$100.00
3. Subscriber certifies that they are an individual applying as the primary subscribing head of household and is 18 years of age or older. Subscriber head of household is authorized to enroll and accept these terms and conditions on their behalf. Subscriber must be natural persons.
4. Alaska Guardian Angels LLC will not deny SAR or Emergency Medical Services on the basis the person is not a subscriber or ability to pay otherwise.
5. In order for the subscription to apply to anyone who joins the subscriber’s household after the subscription goes into effect, the subscriber must first update their online account with new household member’s name, date of birth, relationship to subscriber. Any household members that are added will not become effective until the account is updated. Newborns are automatically added but require notification to AGA within 30 days from the date of birth to continue coverage.
6. AGA is not an insurance company. Subscriptions apply to flights on AGA operated aircraft only and are considered a combination of an aircraft fractional share program/subscription based services (search and rescue, critical or inner-facility flights). AGA will not be responsible for payment for services provided by another ambulance service.
7. The cost of the annual subscription allows the subscriber and immediate household members to receive SAR/Medevac flights onboard AGA aircraft at no additional cost to the subscriber. Annual subscription fee is a prepayment for any flight services provided. Not all flights will require medical services to be rendered. If applicable and medical services are provided, medical insurance will be billed for any medical care received during the flight to help recover associated cost. Deductibles will be waived for subscribers as a courtesy. The same will apply for non-insured subscribers and any medical service fees will be waived as a courtesy.
8. Per government regulations, individuals covered by Medicaid are not eligible and should not subscribe. If you are covered by Medicare, you can apply for a subscription for medevac services. Subscribers certify to AGA by subscribing that they are not Medicaid beneficiaries.
9. AGA reserves the right to decline acceptance of anyone into its subscription program; however, once AGA receives the fully completed enrollment form online and accepts payment of subscription fee, the subscriber’s benefits will be effective immediately following receipt unless AGA notifies the subscriber within 30 days that the subscription fee payment has not been accepted.
10. AGA will make every reasonable attempt to contact subscribers to renew 30 days prior to subscription renewal date. If auto renewal is requested, the subscription will renew each year on

the subscription renewal date. The subscriber must provide AGA with changes to their account or provide confirmation that no changes have occurred.

11. If the primary subscriber or a member of the household is transported by AGA and subscription services have expired, subscription benefits will not apply and the patient will be responsible for any cost related to the transport that is not covered by insurance or third-party payer.
12. Medical transports are based on medical need, not subscription status, and transport will be made to the closest, medically appropriate facility as requested by a physician or medical professional.
13. Non-Subscribers and their insurance if applicable, will be billed both flight time and for any medical services received during the flight.
14. AGA retains the sole right to refuse transport of any patient/subscriber that is deemed a danger/risk to flight crew or aircraft operation.
15. Subscription SAR/Medevac service by AGA cannot be guaranteed and may not be available when requested due to factors beyond its control, such as use of the aircraft by another patient/subscriber or other circumstances governed by operational requirements or restrictions including, but not limited to, equipment manufacturer limitations, governmental regulations, maintenance requirements, patient conditions, age or size, or weather conditions. The primary deterrent of whether to accept a flight is always the safety of the patient and medical flight crews.
16. Subscriptions are non-transferable. Subscriptions can be terminated by request of the subscriber. Subscriptions are non-refundable after 15 days from the date of purchase.
17. In the event AGA must institute action to enforce the Terms and Conditions of the subscription, subscriber will be liable for attorney's fees, collection costs, interest at the statutory rate and all other costs and expenses which may be incurred.
18. These terms and conditions supersede all previous terms and conditions between a subscriber and AGA, including and other writings, or verbal representations, relating to the term and conditions of subscription Medevac services.